

# Salman Aljazzaf

Assistant Professor of Information Systems  
Department of Information Systems and Operations Management  
College of Business Administration  
Kuwait University  
E-mail: salman.aljazzaf@ku.edu.kw

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## 1. ACADEMIC AND PROFESSIONAL BACKGROUND

### Education

- **Ph.D. in Information Systems**, Robert H. Smith School of Business, University of Maryland, College Park, USA, 2019.
  - Dissertation Title: “A Configurational Approach to Examining the Influence of Information Technology Management and Governance on Organization Performance”
  - Advisory Committee: Dr. Sunil Mithas (Chair), Dr. Siva Viswanathan, Dr. Peng Huang, Dr. Gorkem Turgut Ozer, Dr. Brian Butler.
- **Master of Business Administration**, Robert H. Smith School of Business, University of Maryland, College Park, USA, 2014.
- **B.S. in Computer Engineering**, Kuwait University, Kuwait, 2006.

### Professional Experience

#### Kuwait University

- Assistant Professor of Information Systems, August 2019 – current

#### University of Maryland

- Research Assistant, August 2016 – May 2019
- Teaching Assistant, March 2014 – May 2014

#### Kuwait National Petroleum Company (KNPC)

- Network Engineer, April 2009 – July 2012
- Telecommunications Engineer, September 2006 to March 2009

## 2. RESEARCH ACTIVITIES

### Research Interests

- Business value of IT, IT governance, digital platforms, digital marketing.

### Research Journal Articles

- Sharma, P. N., Morgeson III, F. V., Mithas, S., & **Aljazzaf, S.** 2018. “An empirical and comparative analysis of E-government performance measurement models: Model selection via explanation, prediction, and parsimony”. *Government Information Quarterly*, 35(4), 515-535.

### Conference and Workshop Papers

- **Aljazzaf, S.**, Mithas, S., and Park, Y. K., 2019. “The Information Technology Reporting Structure and Firm Performance: A Configurational Approach,” the 25<sup>th</sup> Americas Conference on Information Systems, Cancun, Mexico.
- **Aljazzaf, S.**, Mithas, S., Colby C. L., and A. Parasuraman. 2019. “What Shapes Attitudes Toward Artificial Intelligence: Insights from the National Technology Readiness Survey 2018,”

the 28<sup>th</sup> Frontiers in Service Conference, Singapore.

- **Aljazzaf, S.**, Mithas, S., and Tafti, A. 2018. "The Complementarity between IT Management and HR Management," the 24<sup>th</sup> Americas Conference on Information Systems, New Orleans, LA.
- Sharma, P. N., Morgeson, F., Mithas, S., and **Aljazzaf, S.** 2015. "In Which Model Do We Trust? Comparing the Explanatory and Predictive Abilities of Models of E-Government Satisfaction and Trust," the 21<sup>st</sup> Americas Conference on Information Systems, Puerto Rico.
- Sharma, P. N., Morgeson, F., Mithas, S., and **Aljazzaf, S.** 2015. "In Which Model Do We Trust? Comparing the Explanatory and Predictive Abilities of Models of E-Government Satisfaction and Trust," the 24<sup>th</sup> Frontiers in Service Conference, San Jose, CA.

### **Research Funding**

- Full sponsorship from Kuwait University for Master and PhD degrees in information systems, 2012-2019.

### **Reviewing Activities**

- International Conference for Information Systems (2018)
- Americas Conference on Information Systems (2018)
- IEEE IT Professional (2015, 2016, 2017, 2018)

## **3. TEACHING**

### **Main Instructor**

- Introduction to Electronic Commerce (Kuwait University – undergraduate level)
- Computer-Based Business Applications (Kuwait University – undergraduate level)
- Data Communications & Networks (Kuwait University – undergraduate level)

### **Teaching Assistant**

- Healthcare Information Systems (University of Maryland – graduate level)
- Healthcare Information Technology (University of Maryland – undergraduate level)

## **4. SKILLS**

### **A. General Purpose Programming**

- C/C++, Java (including graphical user interface programming, network programming, JDBC, Java Servlet and JSP), JavaScript, PHP.

### **B. Stats and Data Analysis**

- R, MATLAB, fuzzy-set qualitative comparative analysis (fs-QCA), UCINET (social network data analysis), MPlus (for multi-level modeling), XLMiner, StatTools, PrecisionTree.